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Are you a CMAI Life Member  Yes  No

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#### Arrival Departure

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DATE		
Train/Flight No		
Train Name		
Train Station		

\_\_\_\_\_  
Signature \_\_\_\_\_ Date \_\_\_\_\_

#### For Sponsoring Hospital/ Institutions

Dr/Mr/Ms \_\_\_\_\_ has been deputed by us.

\_\_\_\_\_  
(Signature of the authority)

#### Name & Address of the institution

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Kindly send the duly filled registration form by  
20 August 2017. We encourage spot registration

Ms. Ruby Joseph  
CMAI, 3rd Floor, HVS Court,  
21 Cunningham Road,  
Bangalore- 560 052  
Ph No: 080- 22205464/22205837, Fax: 91-80-2220586,  
Email: rjoseph@cmai.org, ejohn@cmai.org

#### TOPICS

**Session-I:** Protecting hospitals and healthcare facilities before disasters, saves lives

- National guidelines on hospital safety
- EHA's Hospital Disaster Preparedness & Response modules
- Hospital Emergency Response Plans
- Open Discussion

**Session-II :** Challenges confronting healthcare institutions with regulatory & policy changes

- An exercise - Emergency Response Framework
- Workplace safety
- Ethical issues in Healthcare
- Increasing challenges in healthcare manpower
- Challenges in mobilizing medical emergency personnel
- Open Discussion

**Session-III :** Straddling the fence - Changes and challenges

- Transition from volume based to value based healthcare
- Financial Management & Compliances
- Antimicrobial Resistance
- Healthcare Emergency Alliance - an initiative in SAR
- Collaboration & partnership for improving healthcare emergency response
- Open Discussion

**Session-IV :** The Road Map

- Summing up the sessions (reports from all session Chair)
- Open discussion
- Drawing a road map
- Saline Process
- A Decade in Disaster Management

We have a pre-workshop consultative session on 24th August 2017 (09:00am to 01:00pm) with select invitees specifically hospitals that implemented EHA's 'Disability inclusive Hospital Disaster Preparedness & Response program'.

#### VENUE

Hotel Conclave Riviera, A-20, Kailash Colony,  
New Delhi -110048. Phone: 011-49032414 - 15.  
Website: [www.rivierahospitality.in](http://www.rivierahospitality.in)

# NATIONAL LEVEL WORKSHOP

## CHALLENGES CONFRONTING HEALTHCARE INSTITUTIONS

24 - 26 August 2017

Hotel Conclave Riviera  
New Delhi



Organised by  
Christian Medical Association of India  
Emmanuel Hospital Association



## Background

Globally, CEOs of hospitals are constantly facing the threshold of various challenges over time. Financial challenges rank top followed by government mandates (regulatory & policy changes), patient safety and quality. Other issues like shortages of trained personnel, patient satisfaction, access to care, physician-hospital relations, population health management, technology and restructuring (merger/closure) are critical concerns.

Additionally, increasing events of disasters has been a growing cause of concern across the South Asian Region. 2015 Nepal earthquake destroyed 446 and partially damaged 701 public health facilities along with 64 private health establishments. More than 500 hospitals and clinics were damaged and destroyed in flood-affected areas of Pakistan, while on scores of health facilities were damaged by Haiti's earthquake in the year 2010. The Kashmir & Chennai floods in 2014 and 2015 respectively, heavily damaged health infrastructure affecting many lives, leaving a historic impact. Such damage restricts the ability in delivering health care.

The workshop would attempt to draw a road map through various deliberations from prominent leaders, experts and delegates from the field of medical, legal, finance, disaster management etc. from the government, voluntary organizations, corporate and international organizations, drawn from across India.

## Workshop objectives

- To discuss the growing challenges confronting healthcare institutions
- To highlight critical areas to develop a road map

## Delegates/Invitees

- Hospital CEOs, administrators, medical superintendents, nursing superintendents
- Senior management level officials – heads of departments
- Thematic experts – medical, management, law, finance, disaster, structural etc.

## Registration

Kindly register ONLINE to confirm your participation. Online registration closes on 20th August 2017

Online form link: <https://docs.google.com/forms/d/e/1FAIpQLSfUcfl2Sjf9S2eR9sfCxRGCC1s68V8-sYpKpXofVoUJUXqZ6w/viewform>

## Residential delegates

- CMAI Members INR. 4000/-
- Others INR. 4500/-

## Local delegates

- CMAI Members INR. 1000/-
- Others INR. 1500/-

Registration fees are charged to defray the costs of the workshop includes food, accommodation, workshop fee and materials. Kindly send the duly filled registration form by 20 August 2017. We encourage spot registration.

**Note:** Accommodation and food from 12:00 Noon of 24th August to 12:00 Noon of 26 August 2017.

## Workshop Secretariat

Ms. Margaret, Ph: 011-3085 7806, 8447875581.  
challengesconfrontinghospitals@gmail.com

### CMAI

Mrs. Ely John, Secretary, Administrators Section.  
Email: ejohn@cmai.org, Mobile: 97413 36277  
www.cmai.org

### EHA

Mr. Peniel Malakar, Head, EHA-DMMU.  
Email: peniel@eha-health.org, Mobile: 9818637612  
www.ehadmmu.com or www.eha-health.org

Certificate would be awarded to all delegates

## Resources:

TLM Nepal; TLMTI; GHS; ADPC; CMCL; CMCV; SJMC; HI Srilanka; CCH; PNF; CMAI; TCB; FMSF; BBH; WHO; IHS Global; SSH; DFY; CBM; NDMA; EHA.

**Details of Resource Persons and organisation will be provided in Workshop Note Book.**

**NATIONAL LEVEL WORKSHOP ON CHALLENGES  
CONFRONTING HEALTHCARE INSTITUTIONS  
24 -26 August 2017 at Hotel Conclave Riviera, ND**

**Organised by Administrators Section of  
Christian Medical Association of India and  
Emmanuel Hospital Association**

## REGISTRATION FORM

**Yes, I want to participate in the conference!**

Name \_\_\_\_\_

Age \_\_\_\_\_  Male  Female

Designation \_\_\_\_\_

Institution/Hospital \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Mobile No: \_\_\_\_\_

E-mail \_\_\_\_\_

### I enclose the following payment:

Registration Fee Rs. \_\_\_\_\_

Boarding & Lodging Rs. \_\_\_\_\_

Late Fee Rs. \_\_\_\_\_

**Total** Rs. \_\_\_\_\_

I have enclosed a total Rs \_\_\_\_\_ DD No. \_\_\_\_\_

Dated \_\_\_\_\_ drawn in favour of Christian Medical Association of India, Bangalore or

**Direct Payment can be made with the IFSC code as shown below:**

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