

# One-day Consultation on Quality Care in Hospitals



Organised by

## Christian Medical Association of India

As the competition and consumer awareness are increasing, providing quality health care services is becoming extremely important. Quality in health services is fully meeting of those who need the services most at the lowest cost to the organisation. This consultation aims to provide quality concepts, perspectives, tools and techniques in providing the quality care. The resource persons are well known for their academic excellence and experience in the field.

### Contents

- Quality concepts and its dimensions
- Setting standards
- Process for assessing quality
- Tools and systems
- Accreditation in quality
- Successful quality practices

**Date:** February 18, 2006 9.00 am till 4.30 pm

### Venue

Hotel Ashraya International  
149, Infantry Road, Bangalore 560001  
Phones: 080 - 22261921, 41131590/91/92

### Accommodation

Arrangements will be made for outstation delegates based on request

### Last date for registration

Please send your registration form **on or before February 15, 2006**

### For whom

Medical Superintendents, Doctors, Hospital Administrators, Nurses, Allied Health Professionals, Students of Hospital Administration

### Resource persons

**Dr Jane Shaw**, Leeds University, UK  
**Dr RD Ravindran**, Joint Director and Chief Medical Officer, Aravind Eye Care System and Hospital, Pondicherry

### Consultation Fee

Rs 800, includes Conference fee/materials, Lunch and Refreshments

### Consultation Coordinators

Mr Sunny Kuruvilla      Mr Justin Jebakumar  
BBH                              CMAI  
bbh@vsnl.com              justin.jebakumar@cmai.org

## Registration Form

(Kindly send this to the following address along with registration fee)

**Yes!** I want to participate in Quality Care in Hospitals.

Name \_\_\_\_\_

Section/Profession \_\_\_\_\_

Address \_\_\_\_\_

Phone : \_\_\_\_\_ E-mail : \_\_\_\_\_

Arriving on \_\_\_\_\_ by Train/Bus No. \_\_\_\_\_ Accommodation required:  Yes  No

Signature \_\_\_\_\_ Date \_\_\_\_\_

To

Mr Justin Jebakumar, CMAI, Plot No. 2A-3 Local Shopping Centre, Janakpuri, New Delhi 110058